

Subject: Digital signature of contracts - FORWARD E contract

Dear Customer,

In the current circumstances, it is inappropriate to work with paper documents and the demand for digitisation is increasing.

We are now able to digitally sign our contracts via the **FORWARD E- contract** application.

This simplifies the signing and managing of contracts.

Before being able to digitally sign our contracts, the person (or several) authorized to legally represent your company must **register just once** in the application. We also ask you **once** to upload the documents that support the signature authority (e.g. articles of association).

When this is done, you will have access to the application and be able to digitally sign and archive all our contracts. Through the application you always have an overview of all signed agreements.

This method is simple, and saves both time and money.

You do not have to keep and send paper copies of the contracts and you have certainty of the legal validity of the digital signature.

More information about this application, which has been provided by our stakeholder group FORWARD Belgium, can be downloaded via following links:

- ✓ **FORWARD E-contract: 10 step-by-step plan**
- ✓ **FORWARD E-Contract Customer Guide**

For any additional questions, we are happy to help you.